



EXECUTIVE SUMMARY

ANNUAL REPORT 2016

CREA (the Coordinated Response to Elder Abuse) works to protect older adults in Memphis and Shelby County who are at least 60 years of age and who are victims of Physical, Sexual, Emotional, or Financial abuse or Neglect.

Led by a team of professional Victim Advocates and Care Coordinators, CREA partners are able to function as a multi-disciplinary team, sharing case details, with the informed consent of clients.

CREA also represents a community-wide effort to make Shelby County a safe community for our seniors. In this way, CREA works to streamline the coordination and provision of services to senior victims of abuse and neglect, and works to build safeguards to reduce the likelihood that abuse will occur again in the future.

For the full 2016 CREA Annual Report, please visit: www.plough.org

Key Facts

Through December 2016:

- » CREA has served 469 victims of elder abuse.
 - Two-thirds (67%) of clients have been female.
 - Over half (55%) have been African American.
 - Abuse occurs with younger and older seniors. Half of all clients have been younger than 75.
 - Neglect, Financial abuse, and Physical abuse account for two-thirds of all cases.
- » So far, almost half of cases (229 of 469) have been closed. The rest are still in process.
- » CREA is most effective at closing Neglect, Financial abuse, and Physical abuse cases.
- » Of the main abuse types, Emotional abuse cases had the lowest rate of case closure.

CREA Highlights in 2016

- » CREA improved the process of client intake and case closure
- » The State of Tennessee passed legislation (VAPIT) that establishes statewide protections for seniors
- » CREA expanded efforts to build public awareness of elder abuse and effective responses
- » CREA representatives presented at 3 national conferences
- » Baptist Memorial Health Care completed development and implemented an elder abuse curriculum to strengthen the identification and response to elder abuse
- » The Shelby County Medical Examiner's Office continued an Elder Death Review Team

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CREA EFFORTS ~ 2016

30 Case Management, Coordination and Process Improvement Meetings

67 Elder Life Line Abuse and Neglect Calls from Shelby County

686 Interagency Referrals – for the provision and coordination of care for CREA clients

1,341 Interactions – with partners or clients to coordinate or provide services

25,000 Hours - estimated time spent working on CREA (by all partners)

